

May 2<sup>nd</sup>, 2019

**URGENT RECALL INFORMATION**

**ThermaCare® Back Pain Therapy Heat Wraps**

**MacGill Item #968529**

Dear Valued MacGill Customer,

Pfizer Consumer Healthcare has notified Cardinal Health of an Urgent Product Recall regarding a specific lot of the ThermaCare® Back Pain Therapy Heat Wraps. This recall has been issued due to the potential that the affected lot could include cells that have a higher cell temperature than specified.

The lot number affected in this recall is **#S97473**.

Cardinal Health records show this item was received by MacGill to distribute to our customers during the time period of June 1, 2017 through April 1, 2019. Our records indicate you ordered MacGill #968529 during this time period. We urge you to check your supplies immediately to verify the lot number.

If you are in possession of the recalled heat wraps, please contact MacGill Customer Service at 1-800-323-2841 to arrange for a replacement or credit and to return the affected product.

Thank you.

Sincerely,

MacGill School Nurse Supplies